



# ACPO Excellence in Policing Conference 2007

## The Future in Balance

17th & 18th September 2007  
The Ramphal Centre, University of Warwick

### CONFERENCE PROGRAMME

Monday, 17<sup>th</sup> September 2007

0800 **Registration and Refreshments in the Ramphal Centre**

0915 **Welcome to the Conference**

**Peter Langmead-Jones**

Head of Corporate Analysis, Lancashire Constabulary

0935 **Conference Opening – The 3Rs**

**Roger Baker**

Chief Constable, Essex Police,  
Head of ACPO Performance Management Business Area

0940 **Keynote Address**

**Tony McNulty MP**

Minister of State for Policing, Security & Community Safety

**Jeremy Marlow**

Prime Minister's Delivery Unit

#### Theme 1 – Risk: Informing operational and organisational priorities

1020 **Setting the Scene**

**Sir Ronnie Flanagan**

Her Majesty's Inspectorate of Constabulary

1045 **Ask the Audience**

**Interactive Session**

1100 **Refreshments in the Ramphal Centre**

1130 **Parallel Sessions**

**1.1 Assessing risk in neighbourhoods**

Key Individual Networks

**David Willetts and Mike James**

Programme Management Unit, Cumbria Constabulary

**1.2 Assessing serious and organised crime**

How GMP are managing the risk and monitoring the results

**Colin Baldwin**

Director of Corporate Development and Performance,  
Greater Manchester Police

**Steve Heywood**

Serious Crime Division, Greater Manchester Police

**1.3 2008 and beyond**

Scanning the horizon

**Alison Dewhirst**

Police Advisory Network, Institute of Public Finance

**1.4 NIM 2**

So you've got the stats .... what comes next?

**Phil Carter**

National Policing Improvement Agency

**1.5 Risk-based assessment**

The HMIC approach

**David Harris**

Her Majesty's Inspectorate of Constabulary

**1.6 Identifying the risks and opportunities**

Tools for strategic planning

**Garry Elliot**

Independent consultant to police organisations

**1.7 Drugs harm**

How can we measure it?

**Allan Gibson**

Metropolitan Police Service

1215 **Lunch in the Ramphal Centre Marquee**

An opportunity to view the conference exhibition or attend sponsor briefings and demonstrations

# ACPO Excellence in Policing Conference 2007

## The Future in Balance

Monday, 17<sup>th</sup> September 2007

1330 **Reflections on Theme 1** **Roger Baker**  
Chief Constable, Essex Police,  
Head of ACPO Performance Management Business Area.

### Theme 2 – Resources: Achieving balance in the face of competing demands

1335 **Introduction to Theme 2** **Julie Spence**  
Chief Constable, Cambridgeshire Constabulary, Head of  
ACPO Citizen Focus Business Area

1350 **Setting the scene** **Timothy Brain**  
Capacity and Capability  
Chief Constable, Gloucestershire Constabulary  
Head of ACPO Finance and Resources Business Area

1420 **Ask the Audience** **Interactive Session**

### 1440 Parallel Sessions

<b>2.1</b>	<b>Matching risk with capability</b> Current initiatives and future opportunities	<b>Rosemary Wildblood</b> Director of Strategy and Organisation, West Mercia  <b>Janet Clitheroe</b> West Yorkshire Police  <b>Paul Mason-Brown</b> Warwickshire Police
<b>2.2</b>	<b>Performance management development</b> Open workshop	<b>Gillian Porter</b> Organisational Performance Manager, Durham Constabulary
<b>2.3</b>	<b>Resourcing neighbourhood policing</b> Can forces deliver NHP without impacting other areas of policing?	<b>Andy Rhodes</b> Corporate Development, Lancashire Constabulary  <b>Kusum Sahdev</b> Lead Consultant Organisation Development and Research Ltd (ODRL)
<b>2.4</b>	<b>Workforce modernisation</b> Matching resources with demands	<b>Marcus Hall</b> Northumbria Police & ACPO Workforce Modernisation
<b>2.5</b>	<b>Assessing police use of resources</b> Judging value for money in policing and community safety	<b>Sharon Gernon-Booth</b> Associate Director for Community Safety, Audit Commission
<b>2.6</b>	<b>Achieving balanced service delivery</b> A chief constable's view	<b>John Vine</b> Chief Constable, Tayside Police
<b>2.7</b>	<b>'Hidden' demands</b> Resourcing Counter Terrorism	<b>Edward De La Rue</b> Sussex Police and formerly ACPO TAM

1530 **Refreshments in the Ramphal Centre**

1600 **Getting equipped for excellence** **Peter Neyroud**  
Improving service delivery at all levels  
Chief Executive Officer,  
National Policing Improvement Agency

1645 **Off balance** **Geese Theatre Company**

1745 **Notices and Close of First Day** **Peter Langmead-Jones**

1930 **Pre-Dinner Reception in the Panorama Suite**

2000 **Conference Dinner and 'Awards Ceremony'**

# ACPO Excellence in Policing Conference 2007

## The Future in Balance

Tuesday, 18<sup>th</sup> September 2007

0800 **Registration for Day Two delegates in the Ramphal Centre**

0845 **Introduction to Day Two and setting the scene for Theme 3**

**Roger Baker**

Chief Constable, Essex Police  
Head of ACPO Performance Management Business Area

### Theme 3 – Results: Assessing balance in delivery

0910 **Assessing community safety and policing**  
Current thinking and progress in the development of APACS, PSAs and CAA

**Gareth Hills**

Police and Crime Standards Directorate, Home Office

**Zoë Billingham**

Director of Community Safety and the Environment, Audit Commission

0950 **Ask the Audience**

**Interactive Session**

1005 **Performance management in the Met**  
The operational reality

**Stephen Rimmer**

Director of Strategy, Modernisation and Performance, Metropolitan Police Service

1030 **Refreshments in the Ramphal Centre**

1050 **Parallel Sessions**

3.1	<b>APACS technical briefing</b> Review of performance benchmarking	<b>Paul Allen</b> Police and Crime Standards Directorate, Home Office
3.2	<b>Managing the performance of protective services</b> A Police Authority view	<b>Sonia Cunningham</b> Performance Advisor, Association of Police Authorities <b>Mark Gilmartin</b> Chief Executive, Kent Police Authority
3.3	<b>Understanding public confidence</b>	<b>Malcolm Hibberd</b> Independent consultant to police organisations
3.4	<b>Innovation and change strategy</b> Two local authority change cases	<b>Peter Kawalek</b> Manchester Business School
3.5	<b>Assessing and measuring neighbourhood policing</b> Update and discussion	<b>Lauren Poultney</b> Specialist Staff Officer, Her Majesty's Inspectorate of Constabulary
3.6	<b>Effective partnerships</b> National standards	<b>Linda-Claire Smith</b> Performance and partnership policy unit, Home Office
3.7	<b>Delivery to all</b> Meeting the needs of diverse communities	<b>Ian McCann</b> Diversity Unit, Lancashire Constabulary

1130 **Refreshments in the Ramphal Centre Marquee**

# ACPO Excellence in Policing Conference 2007

## The Future in Balance

Tuesday, 18<sup>th</sup> September 2007

### 1150 Parallel Sessions

4.1	<b>Embedding performance management</b> The Performance Management Guide	<b>Chris Seward</b> Police and Crime Standards Directorate, Home Office
4.2	<b>iQuanta update</b> Recent and future developments.	<b>Rupert Chaplin</b> iQuanta Developer Police and Crime Standards Directorate, Home Office
4.3	<b>The (public) confidence trick</b>	<b>Malcolm Hibberd</b> Independent consultant to police organisations
4.4	<b>Activity Based Costing</b> Recent and future developments	<b>Hiroko Plant</b> Economics and Resources Analysis Unit, Home Office
4.5	<b>The APACS user forum</b>	<b>Paul Dowell</b> Police and Crime Standards Directorate, Home Office
4.6	<b>Partnership support programmes</b> Real performance improvements	<b>Dan Clacher</b> Police and Partnership Standards Unit, Home Office
4.7	<b>Local Area Agreements</b> Partnerships in the future	<b>Keith Harcus</b> Assistant Chief Executive, South Tyneside Council

1230 **The Future in Balance**

**Ian McPherson**  
Chief Constable, Norfolk Constabulary

1255 **Reflections on the 3 Rs (incorporating an interactive session)**

**Roger Baker**  
Chief Constable, Essex Police and Chair of ACPO  
Performance Management Business Area

1320 **Acknowledgements, Awards and Closure**

1330 **Buffet Lunch in the Ramphal Centre**

A further opportunity to view the conference exhibition  
or attend sponsored sessions and master classes

### Exhibition and Additional Sessions

*Information on any additional workshops or master classes during lunch times or on Tuesday afternoon will be available in your delegate pack when you arrive at the conference.*

**Conference Planning Team:** Dr Peter Langmead-Jones, Head of Corporate Analysis, Lancashire Constabulary  
Tony Poulter OBE, Head of Business Management & Change Unit, Norfolk Constabulary  
Dr Claire Radley, Research Manager, Gloucestershire Constabulary  
Colin Moore, Anderton-Moore  
Ben Richardson, Facilitate 4 Change

The ACPO Performance Management & Citizen Focus Business Areas reserve the right to change the content and details of the conference.

## Exhibition and Additional Sessions

1400 onwards The Conference Exhibition & Meeting Rooms will continue to be available during the afternoon.

Below are listed a number of pre-arranged meetings that will take place during the afternoon. If you wish to take the opportunity to convene a meeting with other participants, please contact Facilitate4Change on 020 8123 7071 or email [book@facilitate4change.com](mailto:book@facilitate4change.com) to discuss your needs, or you may also speak to someone at the conference desk during the conference.

1400	<b>5.1</b>	(Room R1.13 – Capacity 50)	
1415	<b>5.2</b>	<b>ACPO Performance Management BA.</b> (Room R1.15 - Invitees only)	<b>John Thatcher</b> Northamptonshire Police
1415	<b>5.3</b>	<b>Northern Forces Performance Management Practitioners</b> (Room R2.41 - Invitees only)	<b>Peter Langmead-Jones</b> Lancashire Constabulary
1400	<b>5.4</b>	(Room R1.03 – Capacity 45)	
1400	<b>5.5</b>	<b>Risk Assessment Workshop</b> Using interactive KeyPads to assess risk (In the Main Auditorium)	<b>Russell Collins</b> Team Talk Interactive
1400	<b>5.6</b>	(Room R1.04 – Capacity 45)	
1400	<b>5.7</b>	(Room R12 – Capacity 50)	